



Public Consultation

EUSurvey on the Quality of Drinking Water

Statistical Report

December 2014



Public consultation - EU Survey

<http://ec.europa.eu/eusurvey/>

- **Period: 23/06/2014 to 23/09/2014**
- **available in all languages**

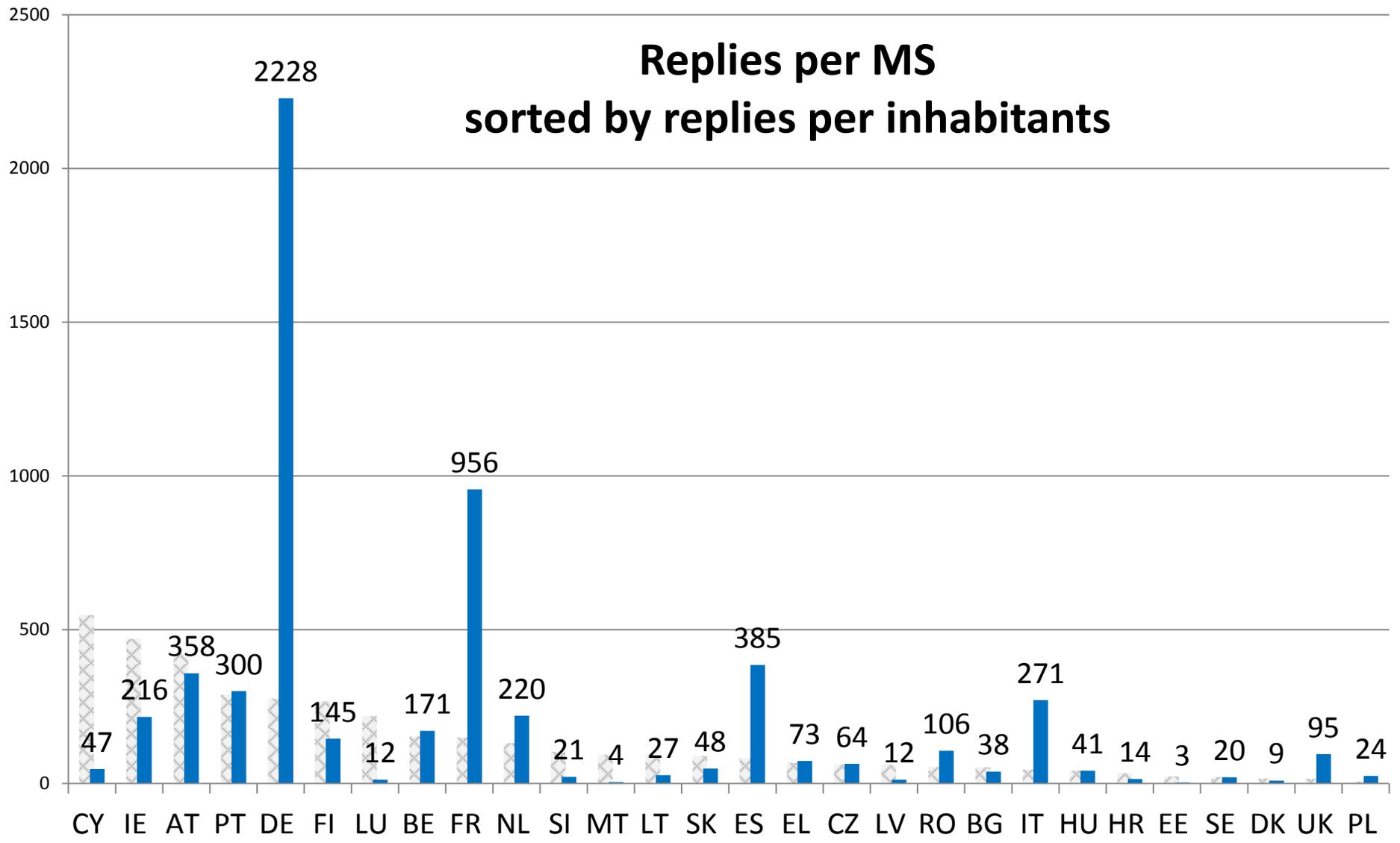
- **Evaluated replies: 5908**
- **of these: Stakeholders/Experts: 670 (11%)**

Part 1: General Questions to Consumers

Part 2: Questions Drinking Water Directive

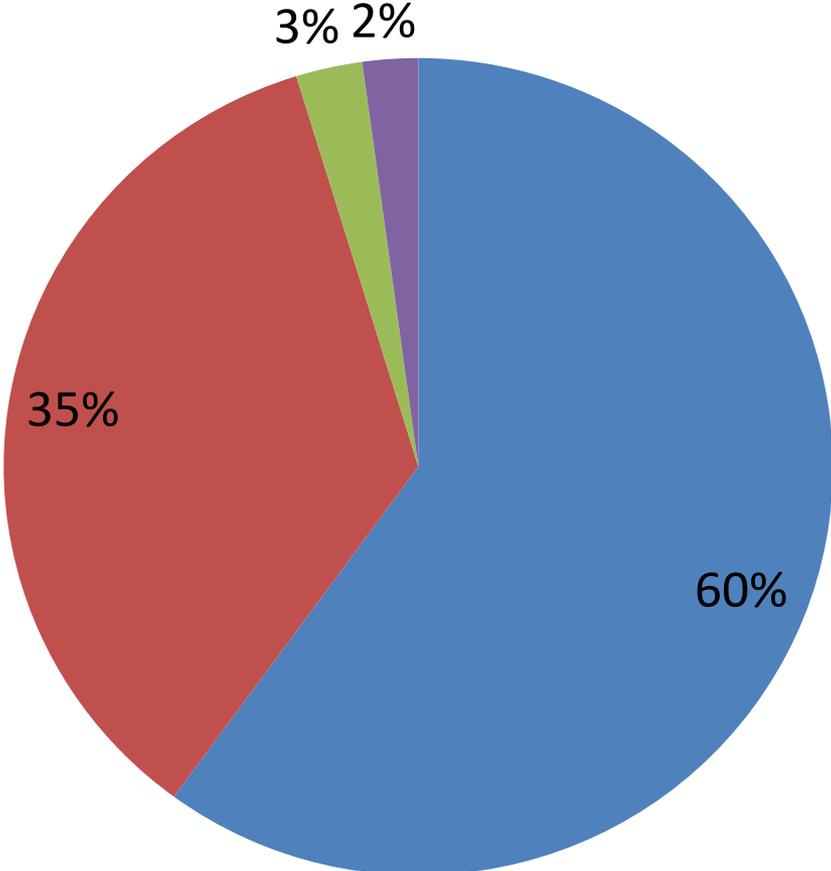
Replies per MS

sorted by replies per inhabitants



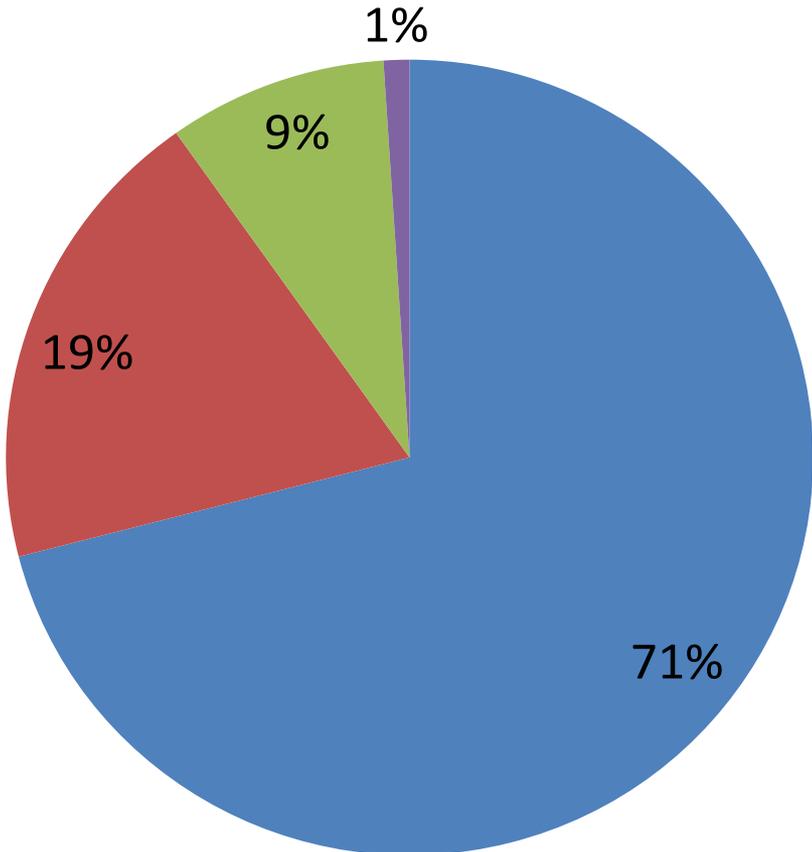
Do you live in an urbanised or a rural area? (%)

■ Urbanised ■ Rural ■ Don't know/Not applicable ■ Not answered



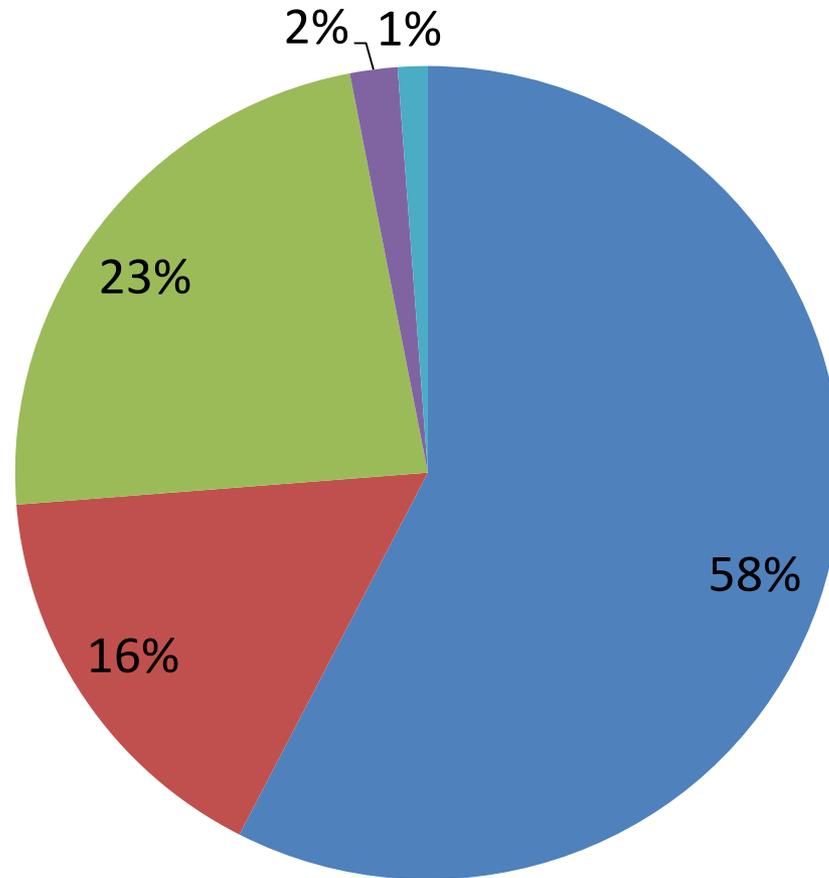
Large water supply zone (serving more than 5000 persons) or small water supply zone (serving less than 5000 persons) (%)

■ Large ■ Small ■ Don't know/Not applicable ■ Not answered



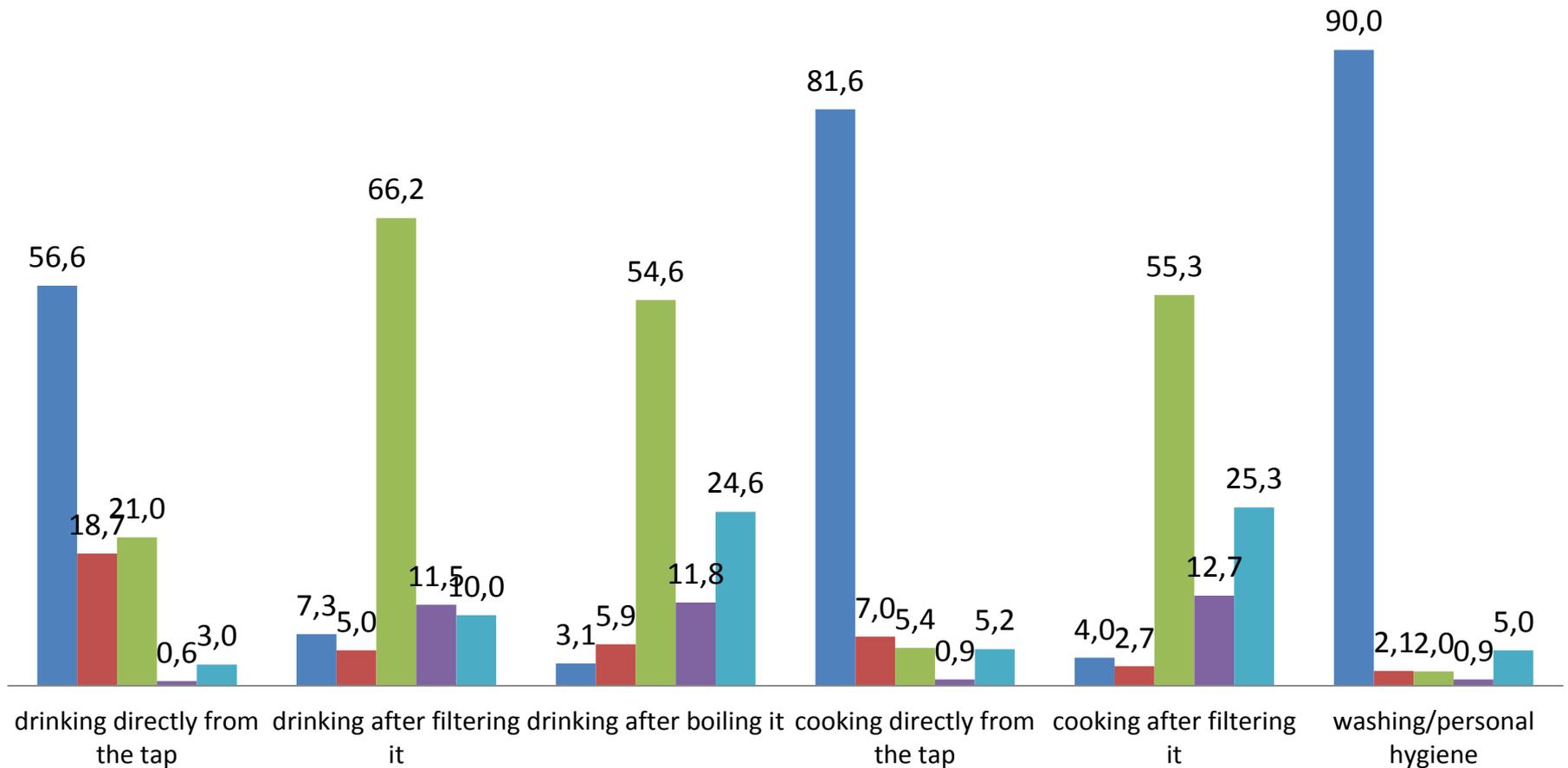
I am well informed about the quality of my drinking water (%)

■ agree ■ neither agree/no disagree ■ disagree ■ don't know/not applicable ■ not answered



I use drinking water at my home for (%)

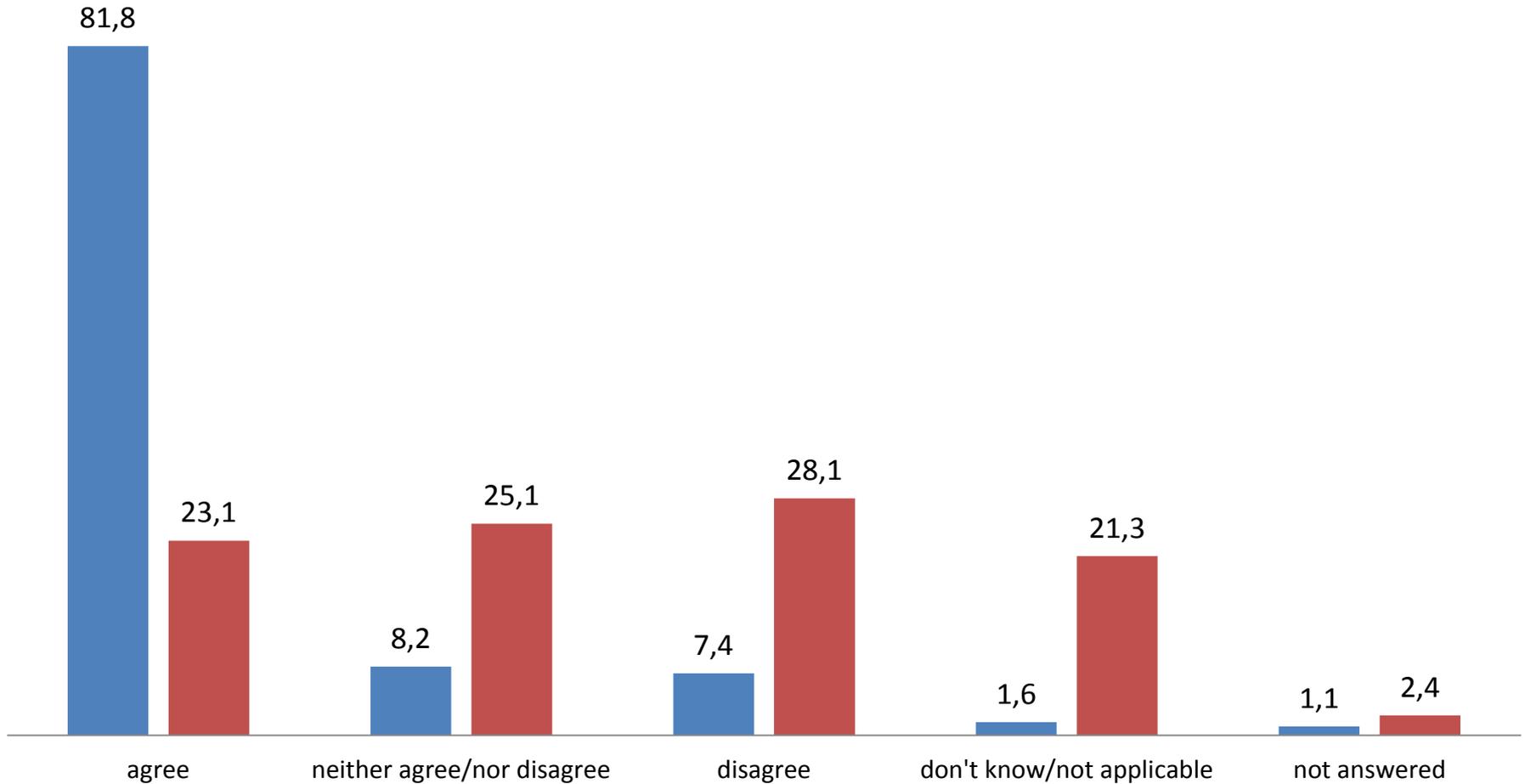
■ always
 ■ most of the time
 ■ not or rarely
 ■ don't know/not applicable
 ■ not answered



Accessibility (I) %

■ Where I live, access to wholesome and clean drinking water is good

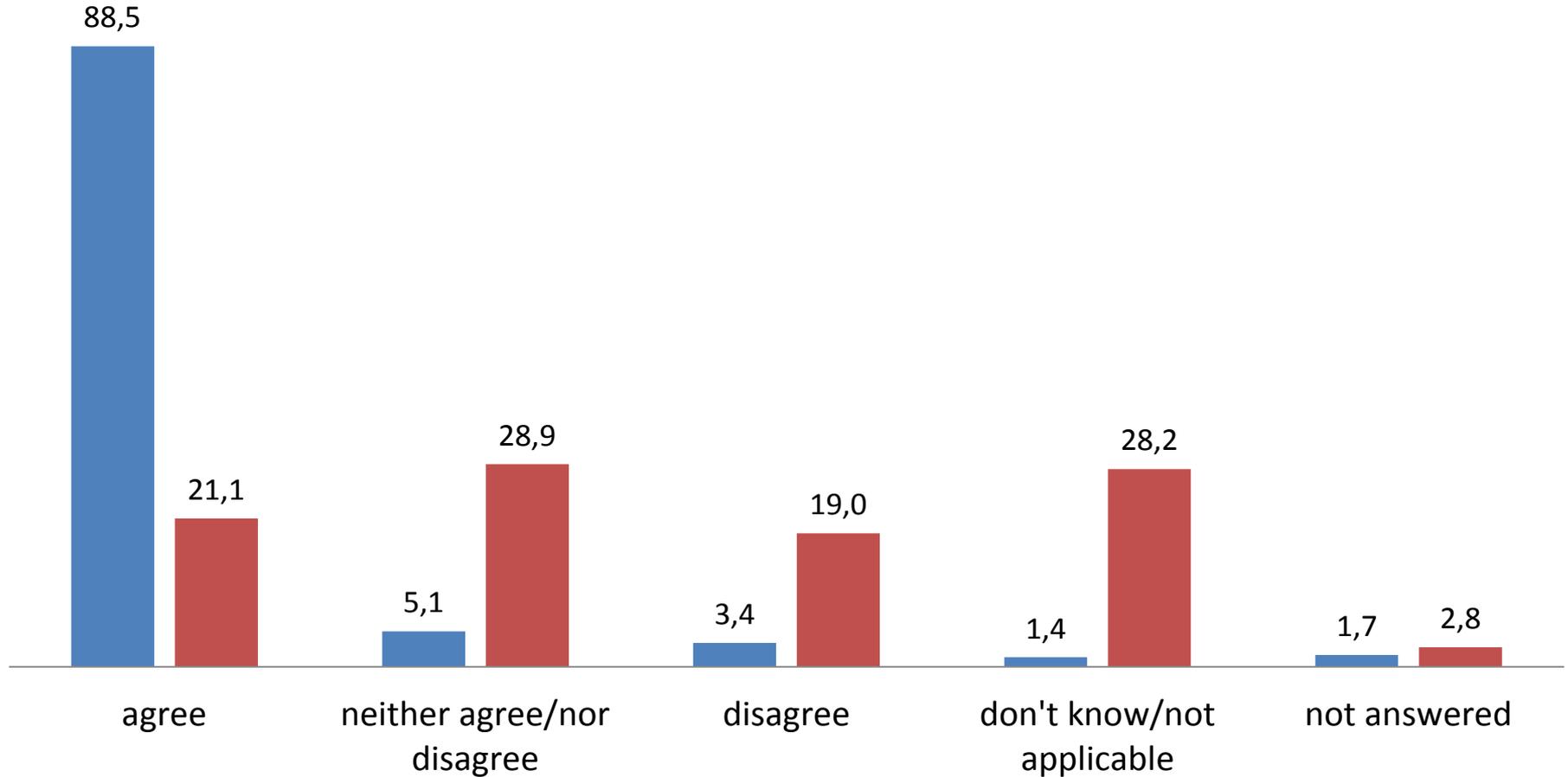
■ In the UE overall, the way I see it, access to wholesome and clean drinking water is good



Accessibility (II) %

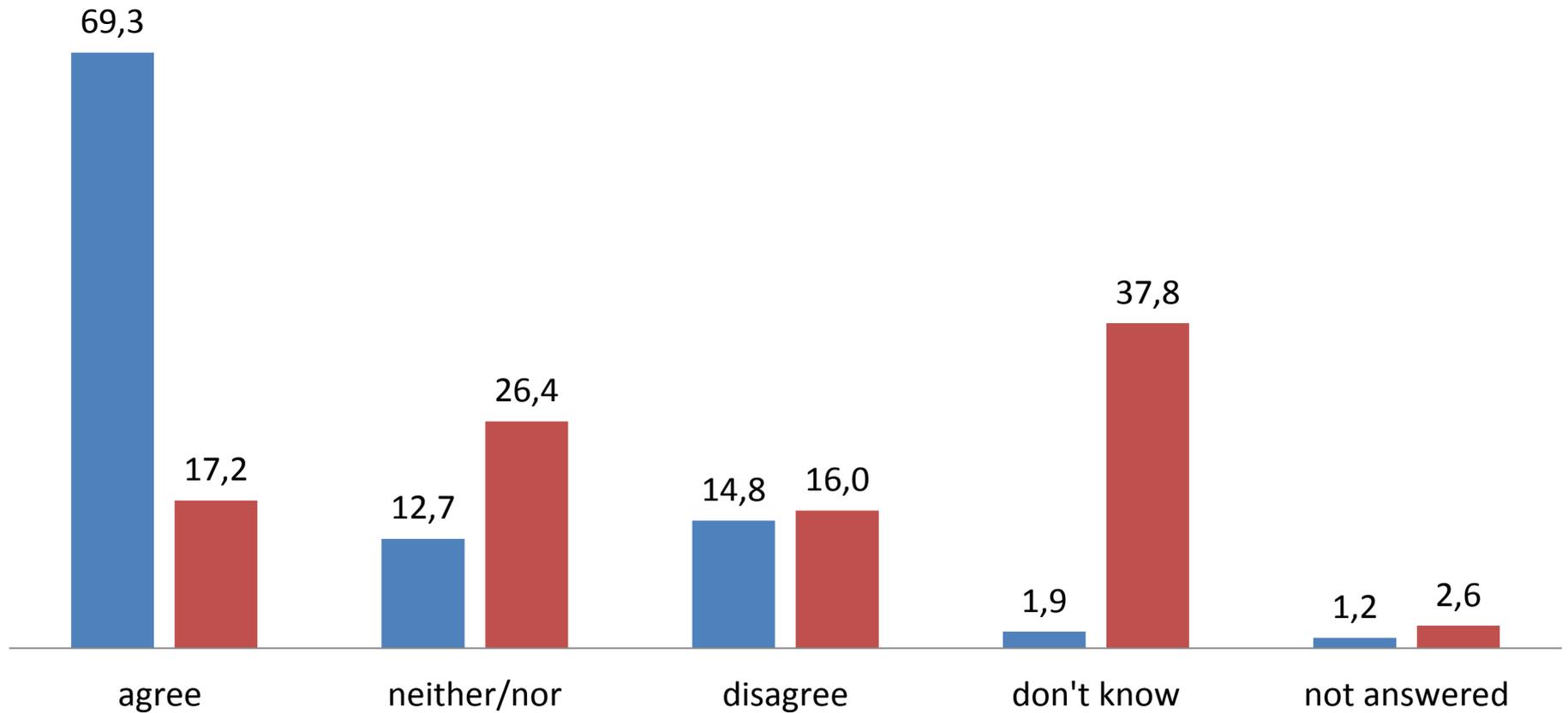
■ Where I live, the connection supply network is good

■ In the UE overall, the way I see it, the connection to the supply network is good



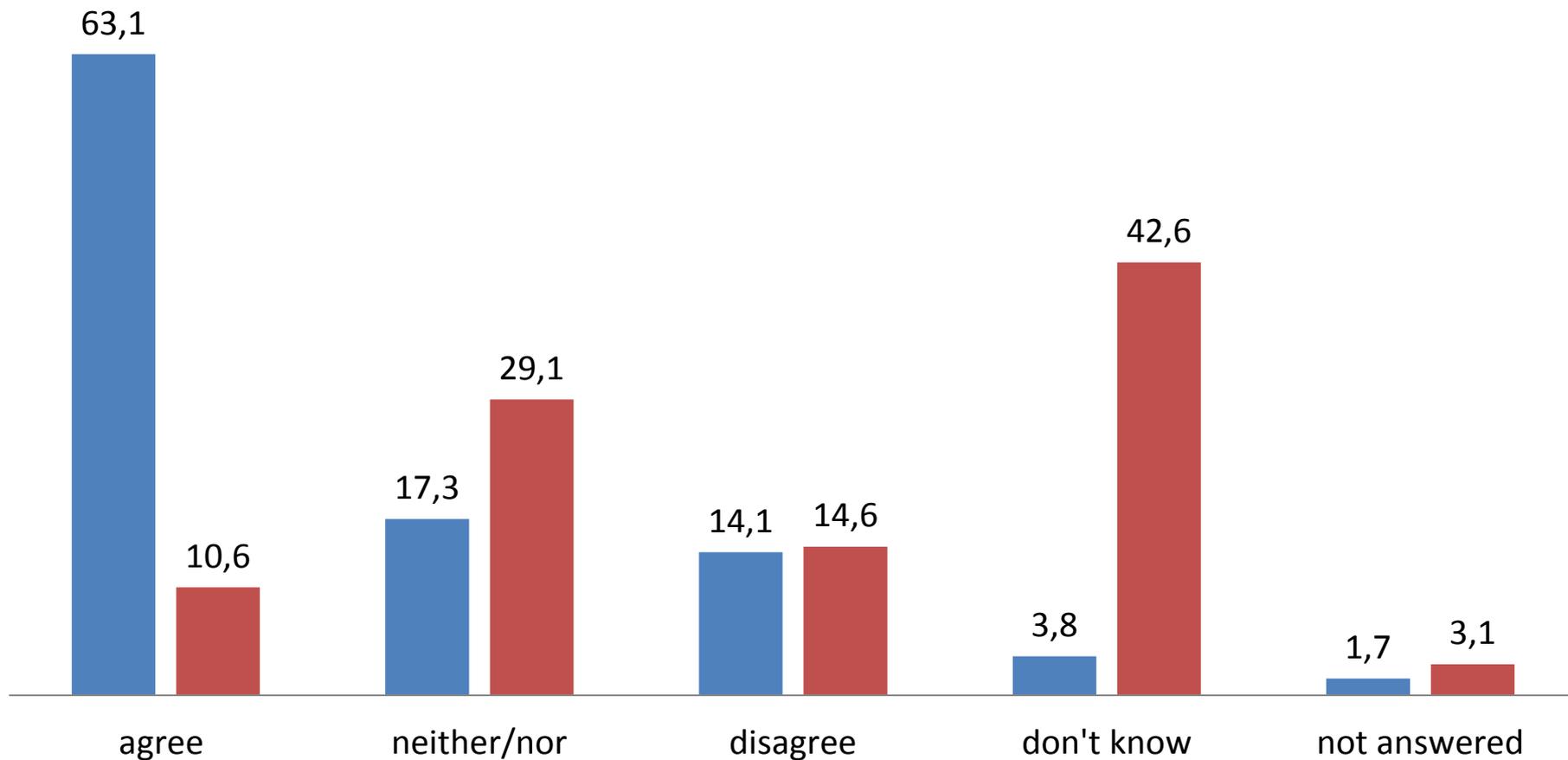
Affordability (I) %

- Where I live, the price of drinking water (for consumers) is affordable
- In the EU overall, the way I see it, the price of drinking (for consumers) is affordable



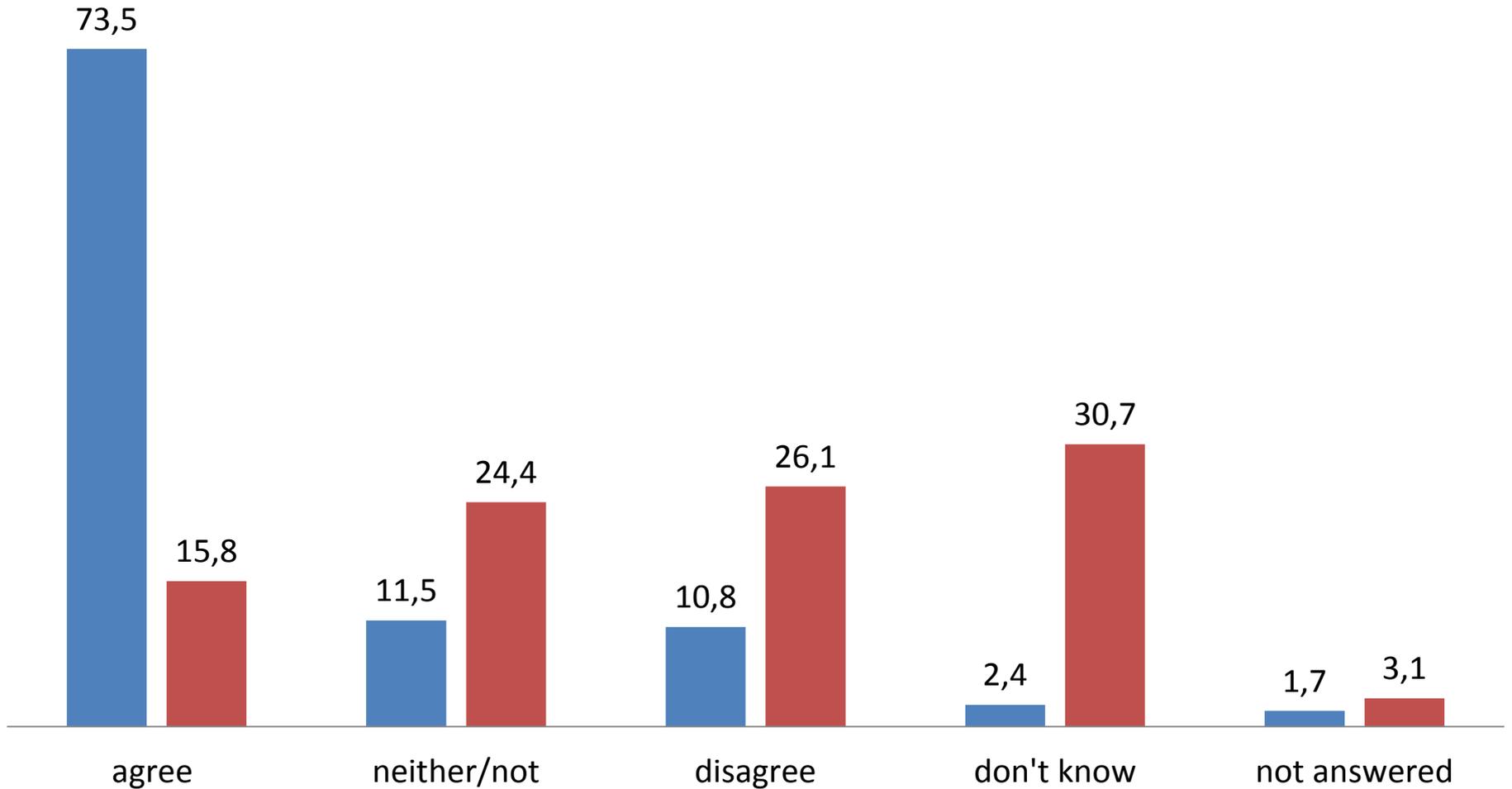
Affordability (II) %

- Where I live, the drinking water services (customer services, security of supply, ...) is affordable
- In the EU overall, the way I see it, drinking water services (customer services, security of supply, ...) are good value for money



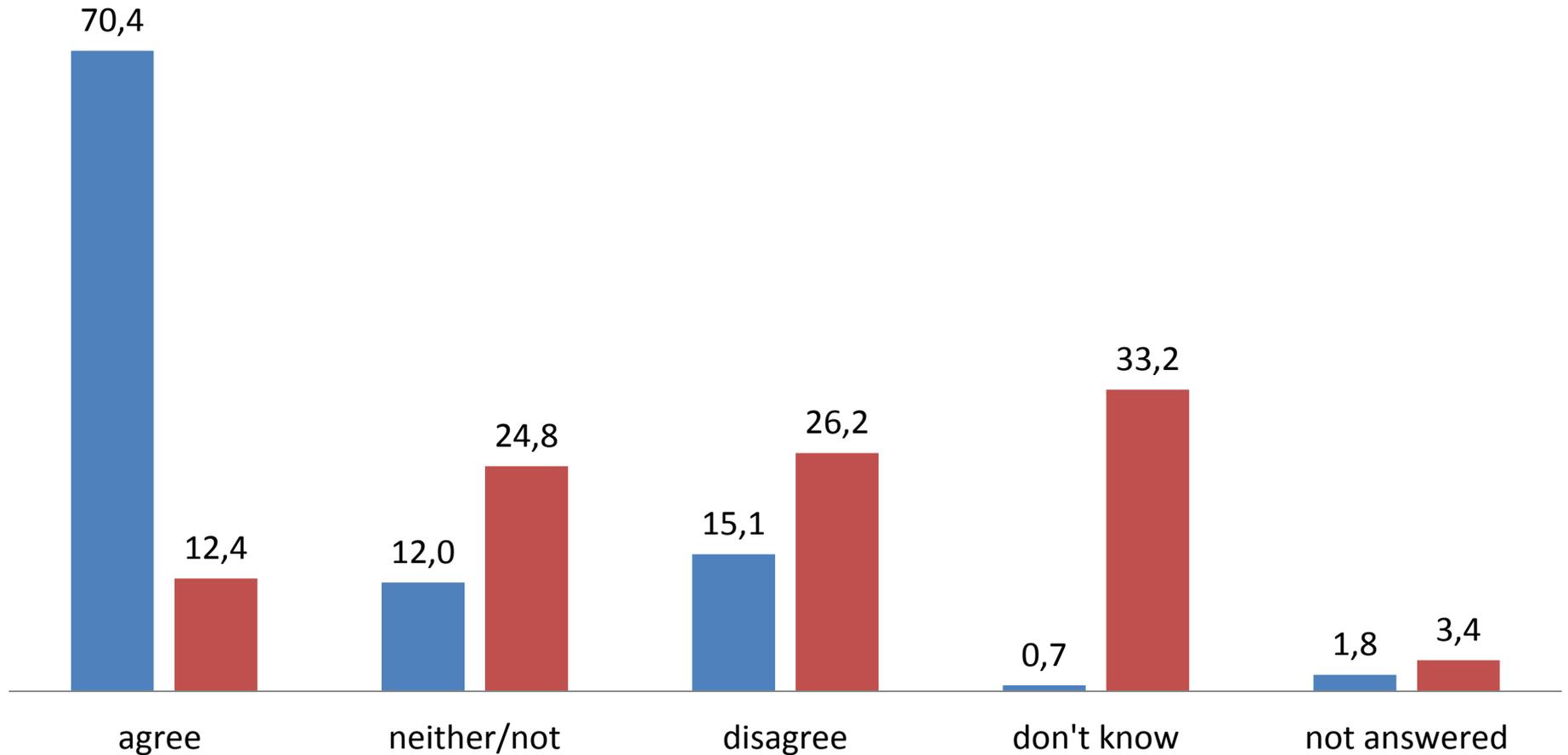
Acceptability (I) %

- Where I live, the quality of drinking water is good (wholesome and clean)
- In the EU overall, the way I see it, the quality of drinking water is good (wholesome and clean)



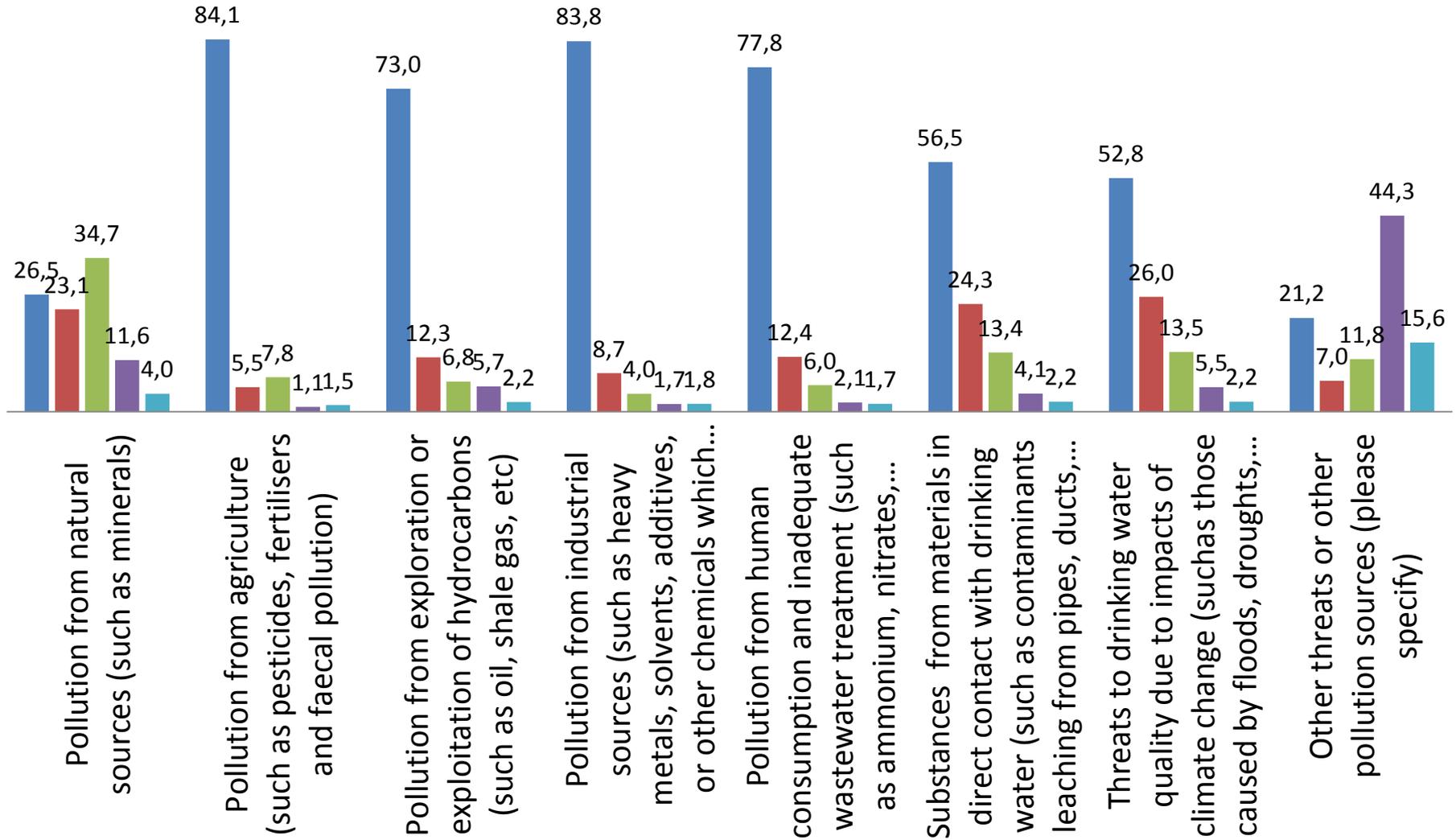
Acceptability (II) %

- Where I live, the sensation (perceived, subjective quality) of drinking water is good (i.e. wholesome as regards taste, odour, turbidity, hardness,...)
- In the EU overall, the way I see it, the sensation of drinking water is good (i.e. wholesome as regards taste, odour, turbidity, hardness,...)



Threats to drinking water (%)

■ agree
 ■ neither/nor
 ■ disagree
 ■ don't know
 ■ not answered



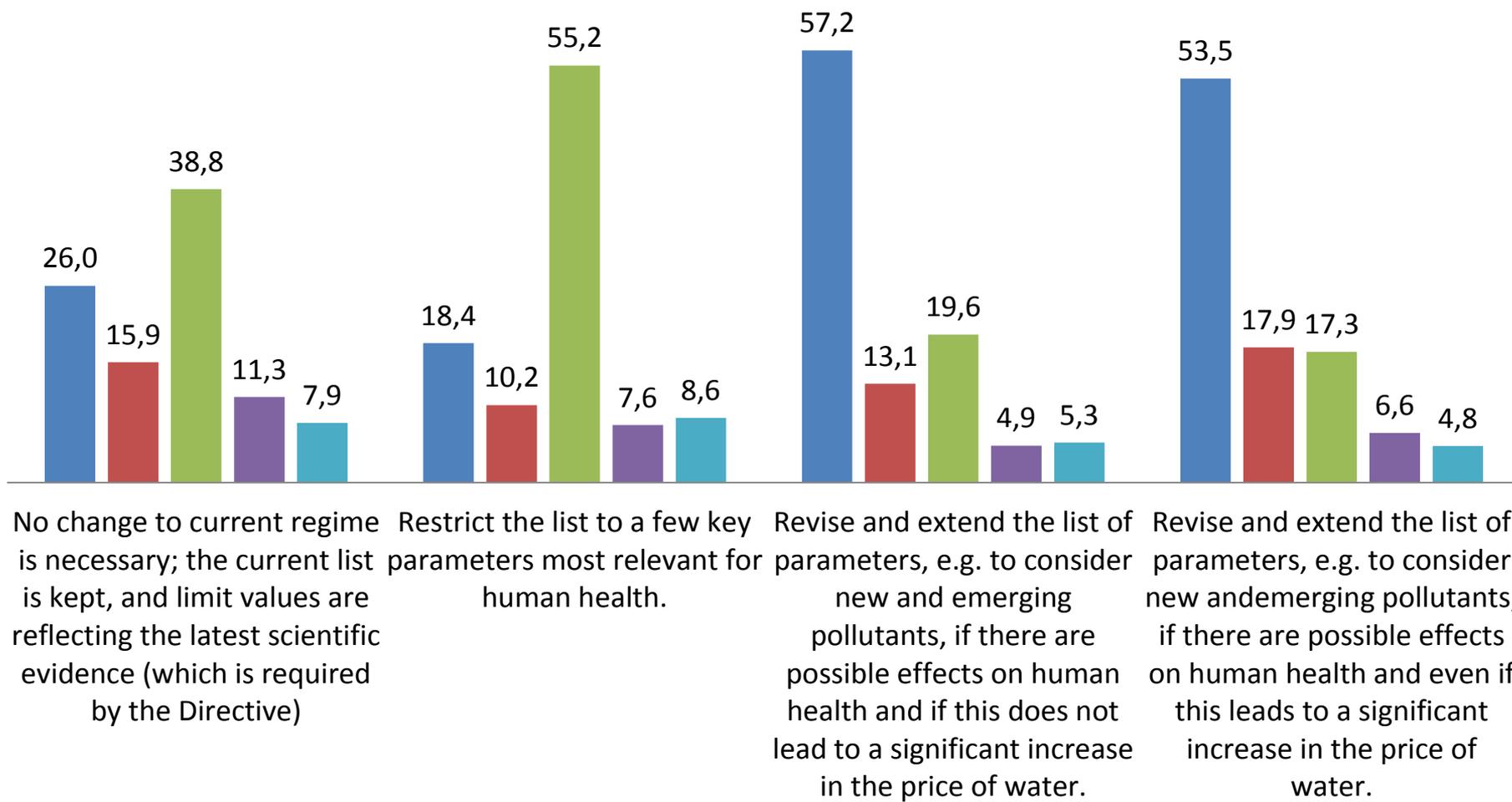


European
Commission

Replies to questions related to the Drinking Water Directive

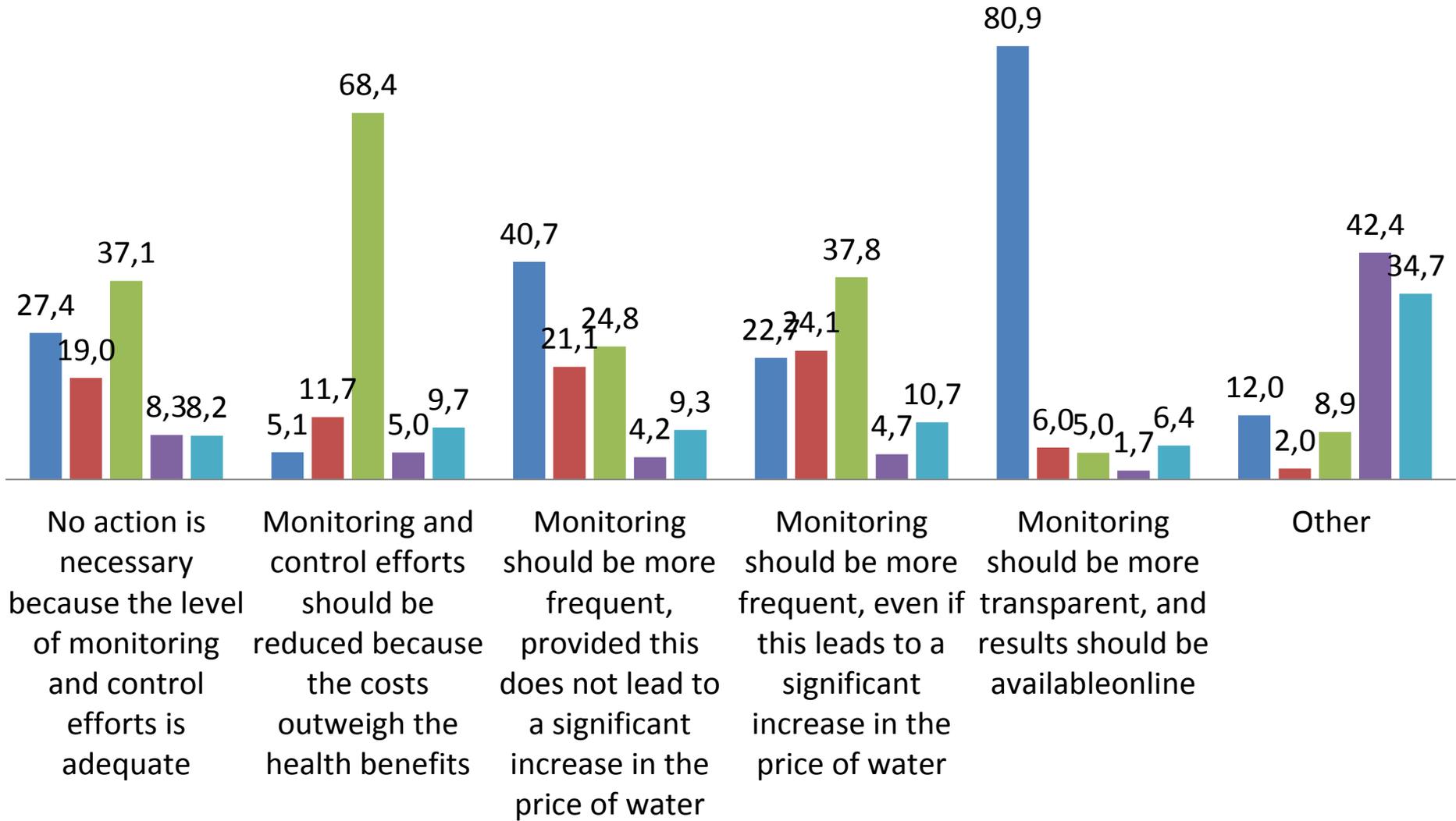
Quality standards in the Drinking Water Directive (%)

■ agree
 ■ neither/nor
 ■ disagree
 ■ don't know
 ■ not answered



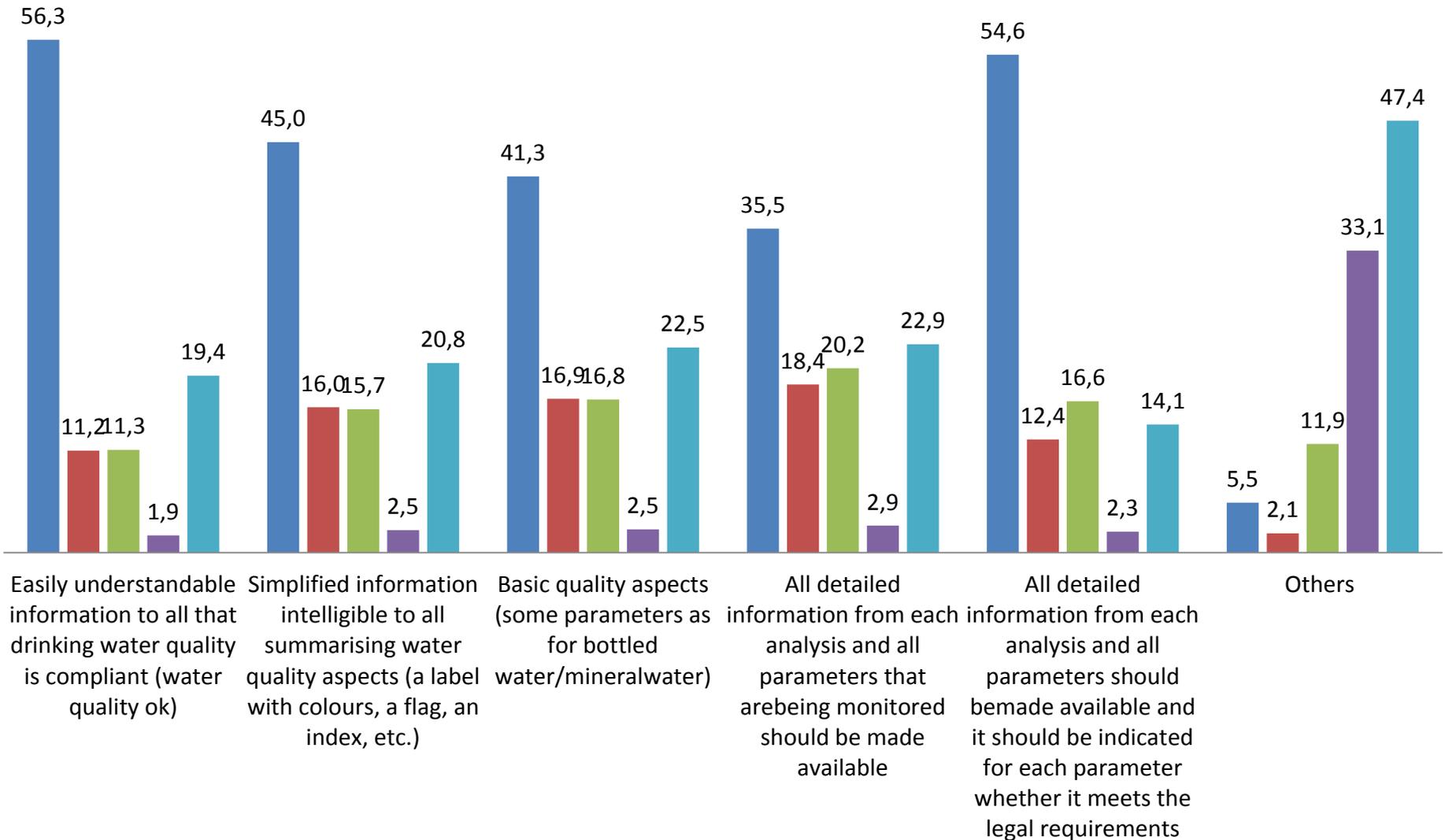
Monitoring and Control of Drinking Water (%)

■ agree
 ■ neither/nor
 ■ disagree
 ■ don't know
 ■ not answered



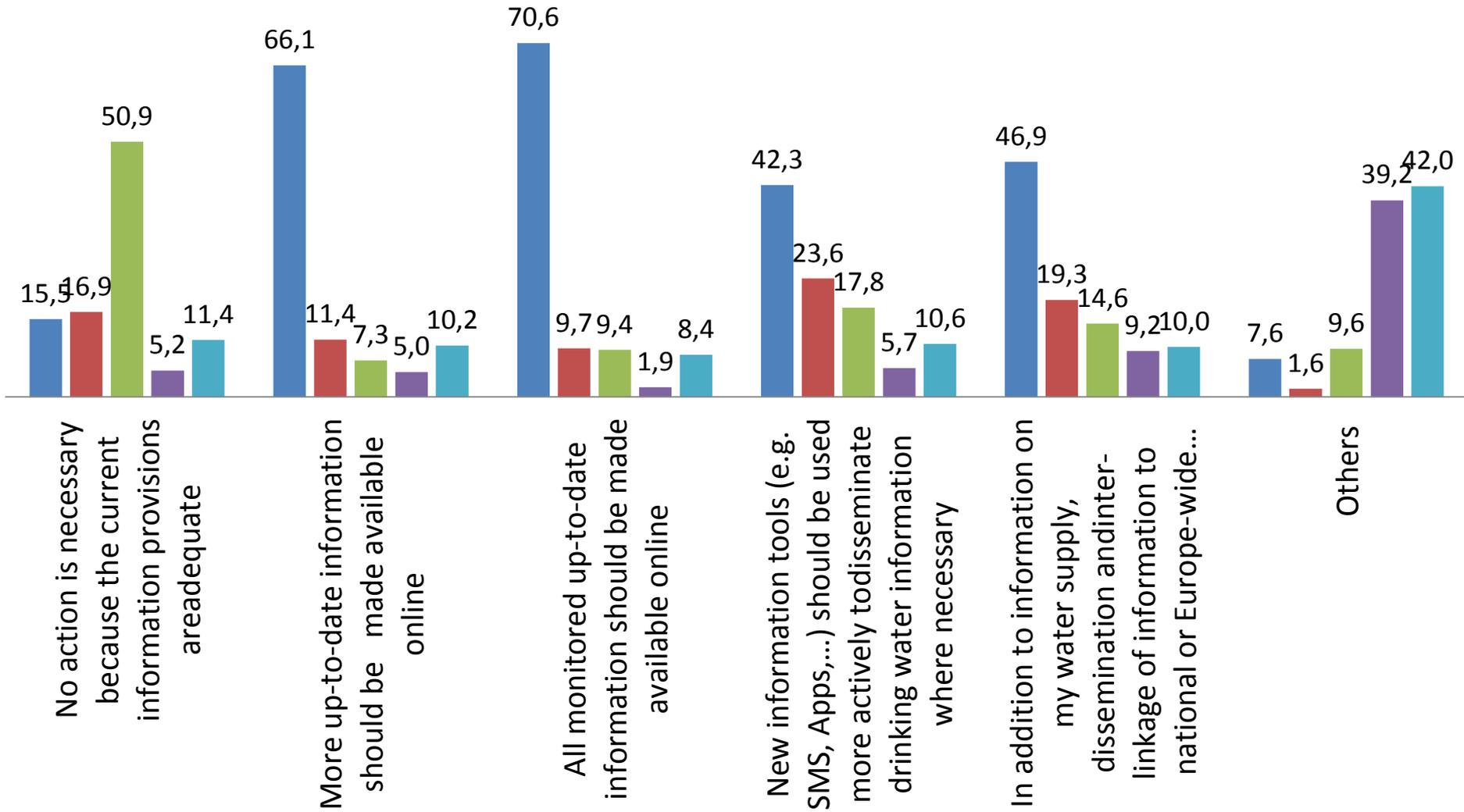
Content of consumer information (%)

■ agree
 ■ neither/nor
 ■ disagree
 ■ don't know
 ■ not answered



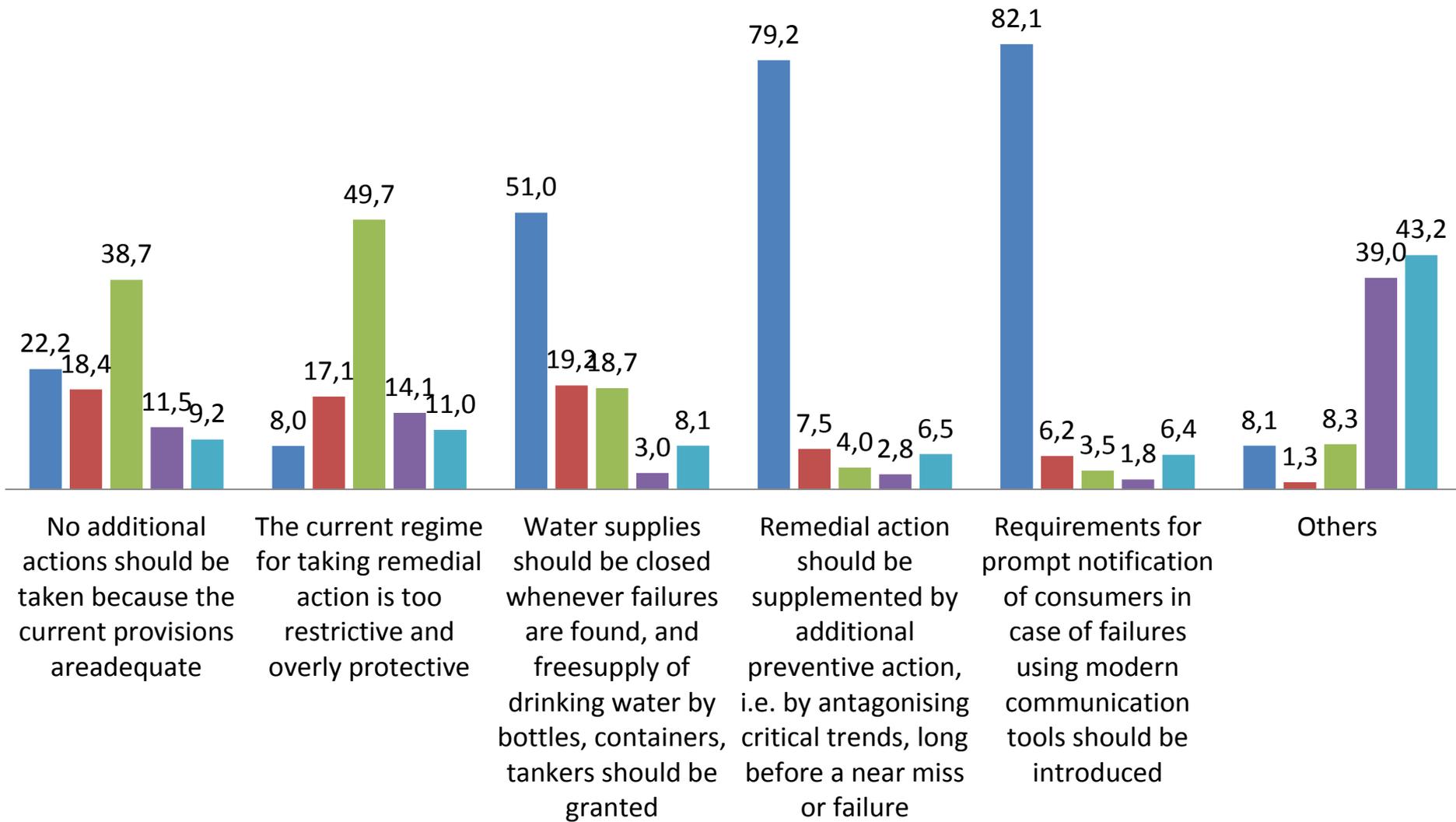
Ways to inform consumers (%)

■ agree
 ■ neither/nor
 ■ disagree
 ■ don't know
 ■ not answered



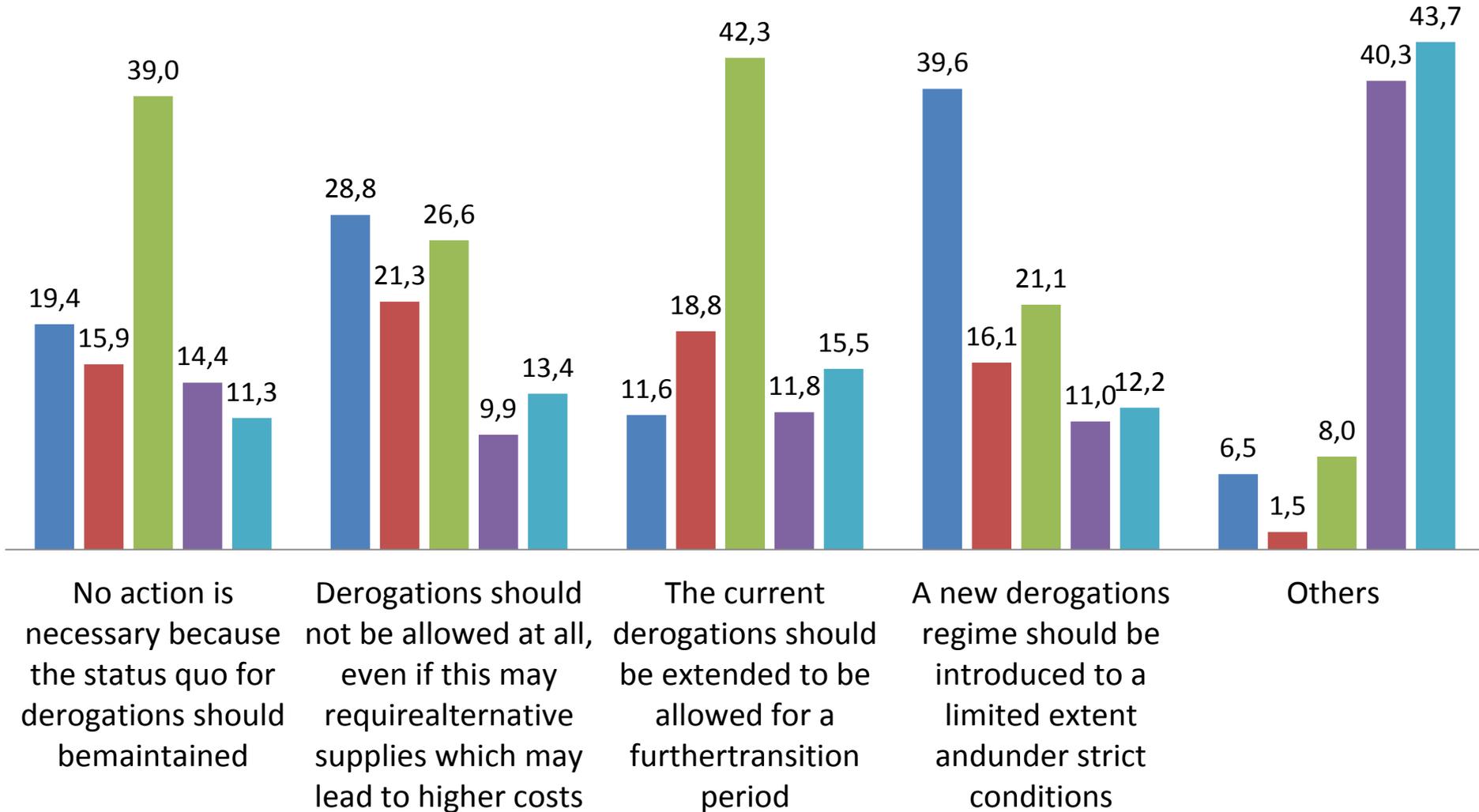
Actions in case of problems (%)

■ agree
 ■ neither/nor
 ■ disagree
 ■ don't know
 ■ not answered



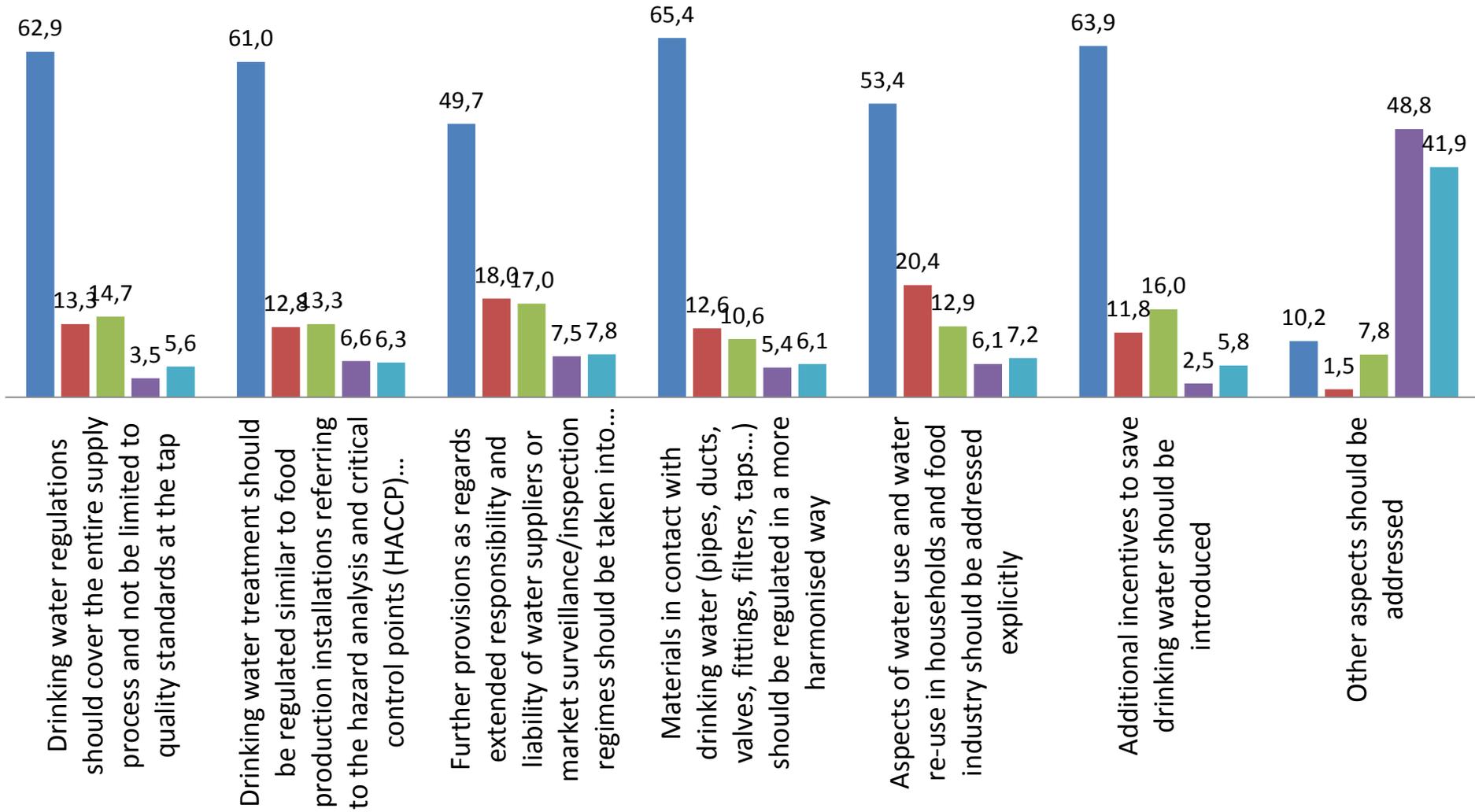
Derogations (%)

■ agree ■ neither/nor ■ disagree ■ don't know ■ not answered



Further aspects (%)

■ agree
 ■ neither/nor
 ■ disagree
 ■ don't know
 ■ not answered



Further Evaluation is going on:

- All responses
- Detailed responses to open questions
- Additional stakeholder contributions

are currently being analysed with the view to assess the need for improvements of the EU drinking water policy and how they could be achieved.

**European Commission
DG Environment
Unit C.2 - Marine Environment
and Water Industry**

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